

Save yourself a call.

REPORT WATER EMERGENCIES ONLINE



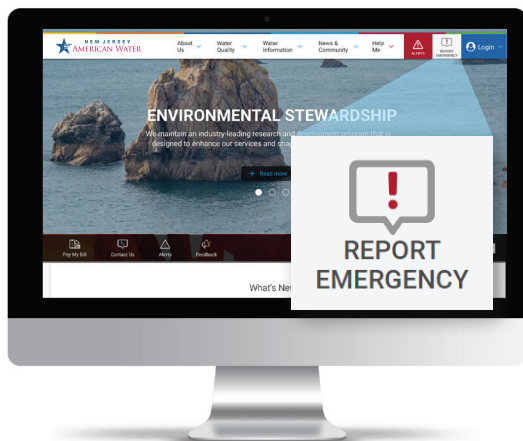
ONLINE WATER & WASTEWATER EMERGENCY REPORTING

If you are aware of a water emergency, you can now report it straight from the New Jersey American Water website or, if you're a customer, from your **MyWater** account. This feature is fully automated and guides you through a quick and easy process to submit information about the water emergency.

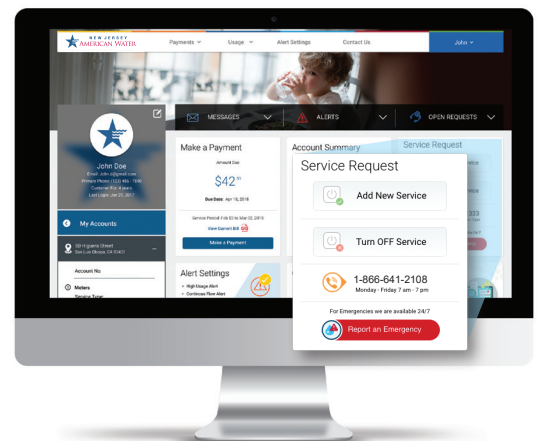
**New Jersey American Water Website
(Customers and Non-Customers)**
newjerseyamwater.com

**THERE ARE TWO
WAYS TO REPORT AN
EMERGENCY ONLINE**

**MyWater Account
(Customers Only)**
mywater.amwater.com



NOTE: If you prefer to report a water emergency by phone by calling to our Customer Service Center at 1-800-272-1325, be sure to state that it's an emergency so that the call is routed properly.



EMERGENCY REPORT

AMERICAN WATER

Emergency Report
Please answer the following question. All fields are mandatory.

What is the nature of the emergency?
☐ Leak at Street/Sidewalk ☐ Hydrant Leak

Please enter the following information:

Phone number to contact you:
Your Name: Enter first name Enter last name
Emergency Address, Cross Streets, or Location:
Enter House Number or Location Enter Street or Cross Streets
House Number or Location Enter City Enter State
City State

Is the issue causing damage?
☐ Yes ☐ No

Please describe any specific details about the location of the leak.

1000 characters left

Cancel Submit

Using this simple online tool, anyone can report the location and nature of a water emergency through our website.

In addition, customers can report sewer backups, water outages or leaks at their property/meter through their MyWater account.

EMERGENCY REPORT

AMERICAN WATER

Emergency Report
Please answer the following questions. All fields are mandatory.

Please enter the following information:
Phone number to contact you:
Contact Name:
Service Address:

What is the nature of the emergency?
☐ Leak at Property Meter ☐ No Water ☐ Sewer Backup ☐ Hydrant Leak ☐ Leak at Street/Sidewalk

Is the issue inside or outside?
☐ Inside ☐ Outside

Is the issue causing damage?
☐ Yes ☐ No

Please describe the leak location:

1000 characters left

Cancel Submit

SUBMISSION CONFIRMATION



Thank you!

We have received your emergency notification. We apologize for any inconvenience you are experiencing. Investigating service emergencies is our top priority, and we are here to assist. We will contact you if additional information is required.